



CERTIFICATE OF PARTICIPATION

This certificate is proudly presented to

Assoc. Prof. Dr. Arvind Kumar Shukla

In oral and technical presentation, recognition and appreciation
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with the paper entitled

**THE CAUSAL FACTORS OF SUCCESS OF ISO 9000 CERTIFICATION: THE EVIDENCES
FROM DELHI NATIONAL CAPITAL REGION IN INDIA**

Prof. Dr. Gülzar İBRAHİMOVA
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